



# Admin Area Guide

Version 6.1



# Before you start...

## Contents of this guide

- Admin Area Guide - pages 3 to 21

## Other guides you can download

- [Setting up a video/hybrid parents' evening](#)
- [Instruction guide for your school's teachers](#)
- [Instruction guide for your school's parents](#)
- [Admin guide for setting up events, clubs and wraparound care booking \(as well as online payments\)](#)

## How to login...

Parents Booking offers four different levels of users/privilege.

- **Admins** have the highest level of power
- You can also offer a lower level of privilege to **Staff** users
- **Parents** and **Teachers** also have their own logins/access

To login, go to [www.parents-booking.co.uk](http://www.parents-booking.co.uk) and enter using the credentials that have been provided, or using the Single Sign-On (SSO) options, such as Google, Microsoft, MyLogin or Xporter.

If you have forgotten your login, you can click "Forgotten your password?" to reset it.

Parents Booking Login

**No account?**  
Your school can sign up at [parents.booking.com](http://parents.booking.com)

**For School Staff...**  
Login to your school's account.

Username

Password

Login

[Forgotten your password?](#)

**Or login with...**

- Sign in with Google
- Sign in with Microsoft
- Sign in with MyLogin

**For Parents...**  
Find your school's account.

School name or postcode

Parents Booking was created and is operated by  
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# Admin Area Guide

## 1. First-Time Setup

On the “Set Up School” page, review the following four settings:

- Parent Login Page. This is the web address parents will go to to login and always starts [www.parents-booking.co.uk/...](http://www.parents-booking.co.uk/...)
- Create Admin user accounts for all Admins who need access. Go to the “Add/Edit Admin Users” button in the Control Panel to create logins for colleagues who need full Admin access.
  - Teachers will be able to login to their own accounts once we set these up later.
  - There is a lower level of privilege called “Staff” that can be used where you don’t want to give full Admin rights to non-teachers. You can choose a password for this in the Set Up School > Usernames and Passwords section.
- Review the School Contact Information tab to check the main school email and phone are correct, in case parents need help.
- Upload a school logo (and a map of classrooms if helpful).

The screenshot displays the 'Set-up School' interface for 'Blueberry Example School' (Will Mackenzie). The page is divided into a left sidebar with navigation options (Dashboard, Set-up School, Upload Data, Parents, Teachers, Evenings, Events & Clubs, Manage Bookings, Reports, View Contract) and a main content area. The main content area has a header for 'Blueberry Example School / Set-up school' and a 'Set-up School' section with a form. The form includes fields for School Name (blueberry), School Address (Line 1, Line 2, Town, County, Postal/ZIP Code, Country), School Establishment Code, and SSO API Key (j%2F0X9...Ws8nk%2FNsc0wkC3C). There are radio buttons for Primary School, Secondary School (selected), and All Through. Below the form are expandable sections for School usernames and passwords, School contact information, and Upload school logo and map. On the right, a 'Control Panel' contains buttons for Parent Login Method, Preferences Page, and Add/Edit Admin Users. Blue arrows highlight the 'Parent Login Page' field, the 'Add/Edit Admin Users' button, and the 'School usernames and passwords' section.

## 2. Features You Might Want to Turn On/Off

In the 'Set Up School' page's Control Panel, find the 'Preferences Page' button.

In this section you will find an array of features you can customise.

We have highlighted three you may wish to turn on/off:

- **"Send Admin an e-mail with parents' new contact details."** Turn this feature 'on' to have Parents Booking email the school's admin e-mail address any e-mail addresses provided by parents that the school did not already have saved in their database. This helps make sure the school's database of parent emails is kept up-to-date.
- **"Should parents be able to enter comments when booking a teacher?"** - Turn this feature off if your school does not want parents to be able to add comments/discussion topics to the appointments they make with teachers. N.B. Parents are only allowed to write a few words if you leave this setting on.
- **"Are parents allowed to request a translator?"** - Schools who want to allow parents to request a translator for their appointment should turn this feature on. A button will then be displayed to parents, for them to request a translator, after they have picked their appointments. This button will send the school a notification of the language that the parent requires their translator for. Additionally, on the 'Reports' tab, schools will see a new report which gives an overview of all of the translator requests they have taken, and the times of the parents' appointments.

### 3. Setting up a parents' evening

To set up a parents' evening there are two main tasks which need to be undertaken successfully:

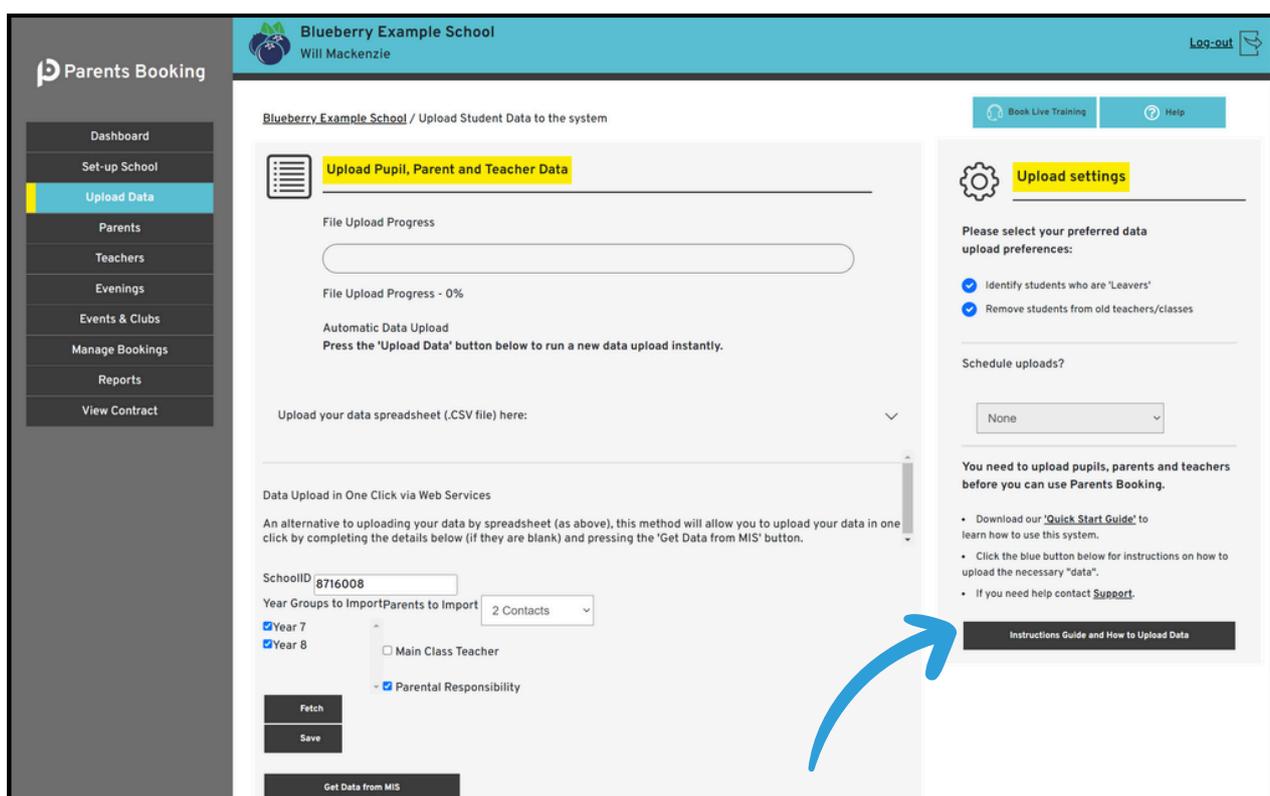
- a. Upload/sync the school's pupils, parents, teachers and classes (often referred to as the school's "MIS data")
- b. Set up your parents' evening by inputting the dates and appointment times, before editing which teachers/classes are available to book.

#### 3(a). Uploading Your School's "Data"

Go to the 'Upload Data' page. On this page you be able to import your school's data automatically (or via a spreadsheet), which is vital to do before setting up a parents' evening, so that the data in use is all up-to-date.

If this is your first time importing data, click on the "Instructions Guide and How to Upload Data" button (see screenshot below).

If you have any questions, seek support.



## FAQ #1: How often should I import data?

We advise you upload your data before each parents' evening. This ensures that the parents' evening is as up to date as possible, particularly regarding new students, 'leavers' and the latest timetable/classes.

## FAQ #2: Can Parents Booking sync my data daily?

Check in the top right corner of the Upload Data page to see if a setting there offers to sync your data daily. If so, turn this on and the data sync will run overnight, ever night.

### Upload settings

1. Typically data syncs will search for 'leavers' (students who have left) so that students are removed at the correct time.
2. Uploads can also 'disconnect' students from teachers/classes who no longer teach them (according to your MIS database's timetable). This is to stop parents being shown old/wrong teachers/classes, e.g. from previous years/terms.

Both of these settings can be temporarily turned off before you start a data import, because sometimes you don't want them to impact data imports.

The screenshot displays the 'Parents Booking' interface for 'Blueberry Example School' (user: Will Mackenzie). The 'Upload Data' page is active, showing a progress bar for 'File Upload Progress' at 0%. Below this, the 'Automatic Data Upload' section is visible, with instructions to press the 'Upload Data' button. On the right-hand side, the 'Upload settings' panel is open, showing two checked options: 'Identify students who are Leavers' and 'Remove students from old teachers/classes'. A blue arrow points from the 'Automatic Data Upload' section to the 'Upload settings' panel.

## Data import settings

Schools who import their data automatically will find options that allow them to customise their import are available on the 'Upload Data' page.

The screenshot shows the 'Upload Student Data to the system' page for Blueberry Example School. The page is divided into several sections:

- Header:** Blueberry Example School, Will Mackenzie, Log-out
- Left Sidebar:** Parents Booking, Dashboard, Set-up School, Upload Data (highlighted), Parents, Teachers, Evenings, Events & Clubs, Manage Bookings, Reports, View Contract
- Main Content:**
  - Upload Pupil, Parent and Teacher Data:** File Upload Progress (0%), Automatic Data Upload (Press the 'Upload Data' button below to run a new data upload instantly).
  - Upload your data spreadsheet (.CSV file) here:** (Dropdown menu)
  - Data Upload in One Click via Web Services:** An alternative to uploading your data by spreadsheet (as above), this method will allow you to upload your data in one click by completing the details below (if they are blank) and pressing the 'Get Data from MIS' button.
  - Form Fields:** SchoolID (input), Year Groups to Import (Year 7, Year 8), Parents to Import (2 Contacts), Main Class Teacher (checkbox), Parental Responsibility (checkbox).
  - Buttons:** Fetch, Save, Get Data from MIS
- Right Panel: Upload settings**
  - Please select your preferred data upload preferences:**
    - Identify students who are 'Leavers'
    - Remove students from old teachers/classes
  - Schedule uploads?** (Dropdown menu: None)
  - You need to upload pupils, parents and teachers before you can use Parents Booking.**
    - Download our 'Quick Start Guide' to learn how to use this system.
    - Click the blue button below for instructions on how to upload the necessary "data".
    - If you need help contact [Support](#).
  - Instructions Guide and How to Upload Data** (button)

Although the layout (an example of which is shown above) may differ from school to school, these are common settings:

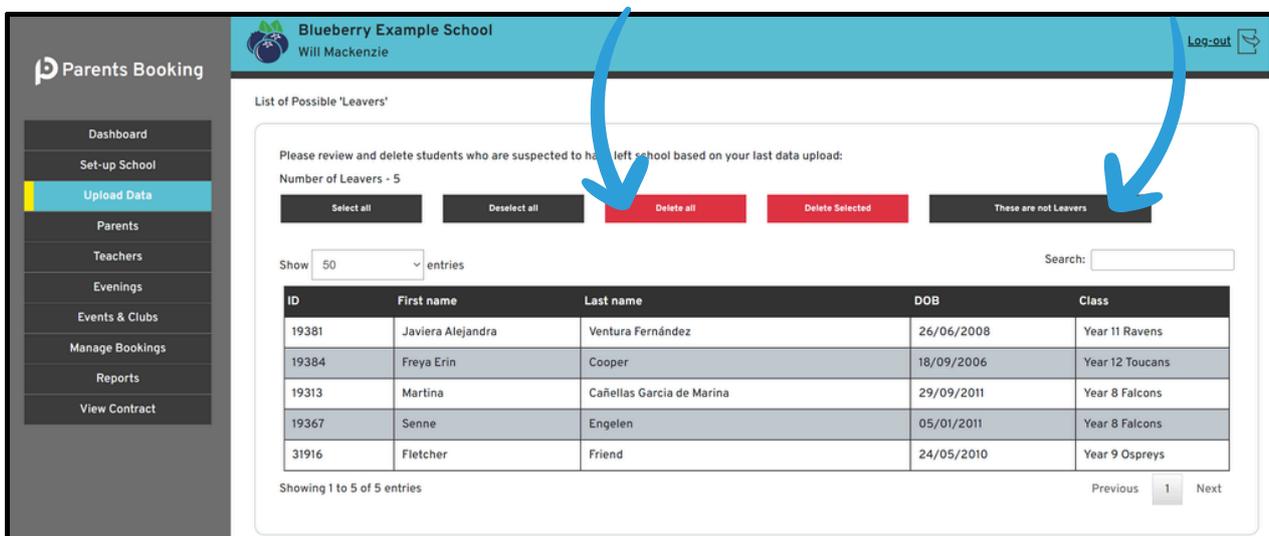
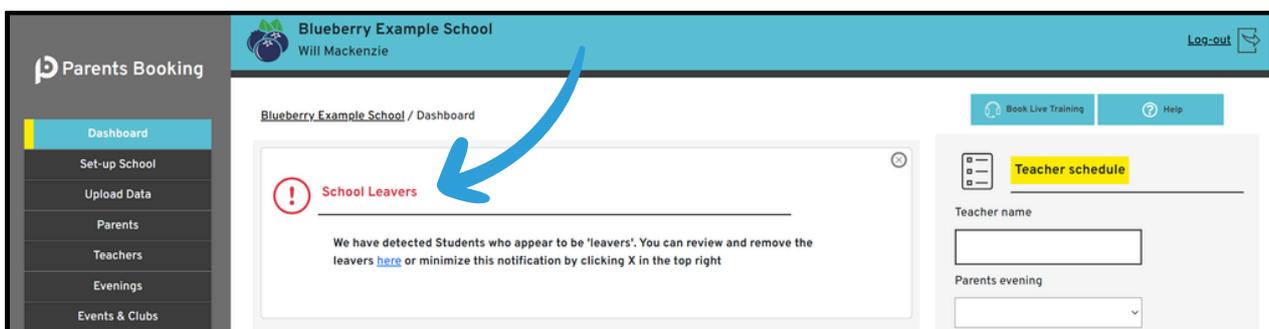
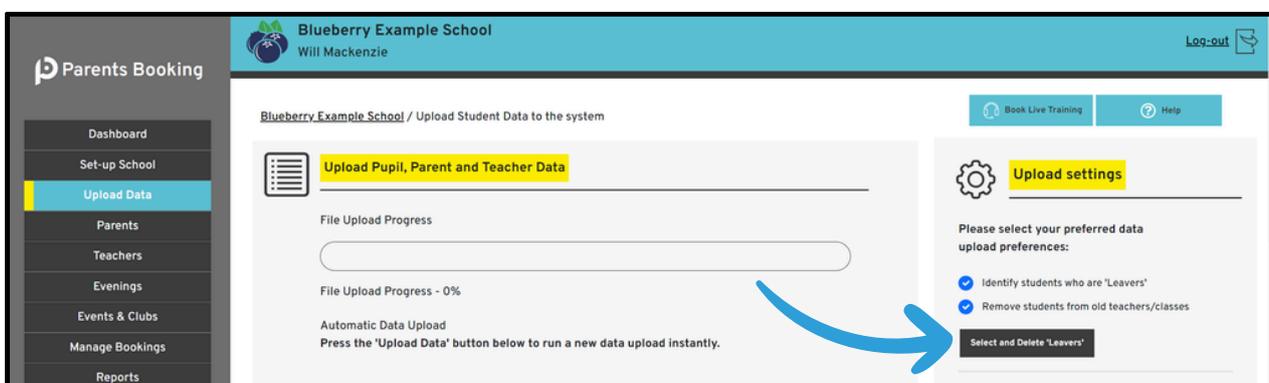
- Year Groups to Import -> Press 'Fetch' to find year groups. Tick and 'Save' those you want to import. **Blank = import everyone.**
- Parents to import -> Choose whether to import only 1x parent/carer per student. Default = 2.
- Main Class Teacher -> Untick to import all teachers for all classes. This imports more data, but normally means you do not have to move class codes from one teacher to another later. See bottom of page 7.
- Parental Responsibility -> Keep ticked to import only parents who have 'parental responsibility' in your MIS database.

## Detecting 'Leavers'

When a data upload is run, Parents Booking will typically look for student 'leavers'.

Direct syncs with Arbor, Bromcom, Integris and iSAMS will guess who leavers are based on students that were not imported in the most recent sync. **This is not an exact science, so check the Leavers report carefully.** Xporter, Wonde and other transfer tools check the actual student leaver date and are more accurate.

Screenshots 1 and 2 below show where you can review 'Leavers' and screenshot 3 shows how you remove these.

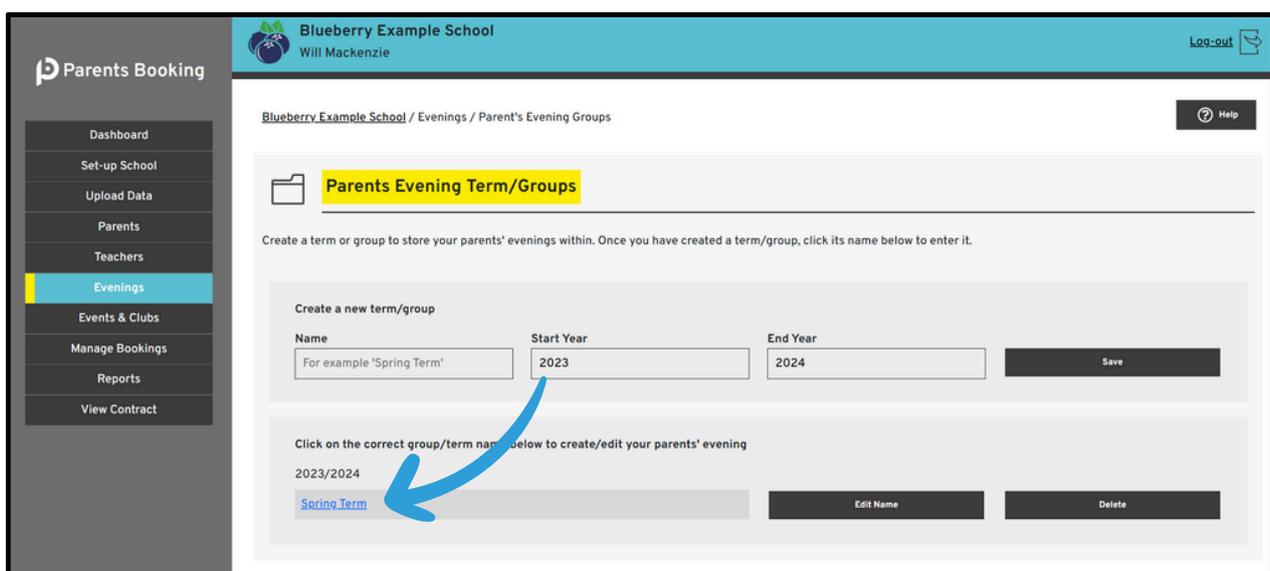


### 3(b) Setting up your parents' evening

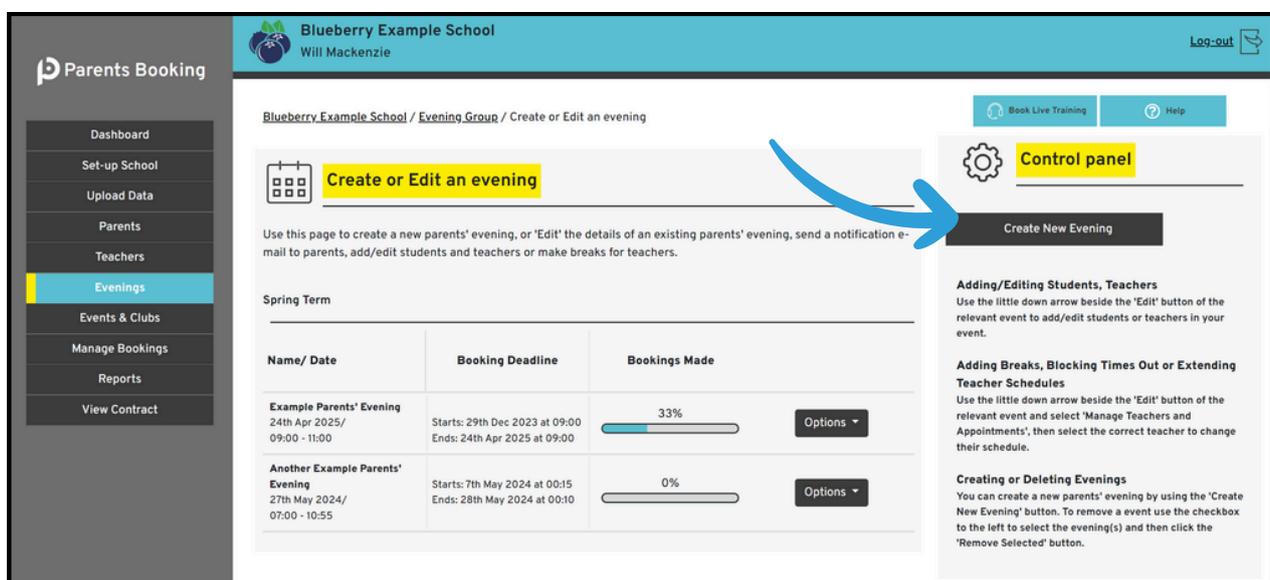
Once you have imported/synced your data, you can proceed to the Evenings page to set up your event.

On the Evenings page, create a new 'term' (e.g. "Spring Term", or "Autumn Term").

Once you have created a term, click on its name to 'enter' it.



Inside the 'Term' you've created, use the 'Create New Evening' button to set up a new parents' evening. Complete this page to set up your event.



Fill in all of the required fields (which are marked with a \*) as well as any others that apply to your needs. You will need to know the date(s), start time and end time of appointments, when appointments will open and close for parent booking, and the Reg/Year groups that are to be invited, as a minimum.

The screenshot shows the 'Edit Parents' Evening' form. The header includes 'Blueberry Example School' and 'Will Mackenzie'. The left sidebar has 'Parents Booking' and a menu with 'Evenings' selected. The main content area has a title 'Edit Parents' Evening' and a subtitle 'Modify the details of the evening. Mandatory Fields are shown with a red asterisk.' Below this is a note: 'We recommend uploading fresh 'data' before setting up your parent's evening, if you have not done so already.' The form fields are: 'Parents' Evening Name: \*' (text input with 'Example Parents' Evening'), 'Date \*' (date picker with '24-April-2025'), 'First Appointment Start Time: \*' (time picker with '09:00'), 'Last Appointment Ends At: \*' (time picker with '11:00'), 'Length of Appointments: \*' (dropdown with '10 minutes'), 'Gap of time between meetings' (dropdown with '0 minutes'), 'How will the meetings be held?' (radio buttons for 'In-person', 'Video calls', 'Hybrid (in-person and video)'), and 'What type of evening?' (radio buttons for 'Parents' Evening', 'Tutor Evening').

When you save your parents' evening, you will be taken to a page which lists all of the teachers and classes that are in it, like below:

The screenshot shows the 'Manage the Teachers' page. The header includes 'Blueberry Example School' and 'Will Mackenzie'. The left sidebar has 'Parents Booking' and a menu with 'Evenings' selected. The main content area has a title 'Manage the Teachers' and a subtitle 'Example Parents' Evening'. Below this are instructions: '(1) Untick teachers/classes that you do not want to be booked by parents, then press 'Save Changes'. Where a class says "Main", this is the main class teacher according to your timetable. (2) If a class code is shared you will see Yes/No questions in the furthest right columns. "Link bookings?" can book all ticked teachers into one "shared" appointment. "Book separately" can allow parents to book all of the ticked teachers. If you leave these columns No/No, parents can only book 1x of the ticked teachers. [Read more here]'. There are 'Save Changes' and 'Update' buttons. Below this is a table with columns: 'Class Code', 'Name of Teacher', 'Subject', 'Link bookings?', and 'Bookable separately?'. The table has 5 rows of data. To the right of the table is a 'Control panel' with buttons for 'Export Class Codes (.xlsx)', 'Copy / Move Class Codes', 'Reorder Departments', and 'Advanced Settings (Rooms, Minutes, etc.)'. At the bottom right of the table area is a search box and links for 'Select all', 'Deselect all', and 'Tick 'Main' Option Only'.

Class Code	Name of Teacher	Subject	Link bookings?	Bookable separately?
12	10B/Sol <input checked="" type="checkbox"/> Mr M Konchalski <input checked="" type="checkbox"/> Ms A Little (Main)	Sociology Sociology	No	No
21	10x/Fr2 <input checked="" type="checkbox"/> Dr J Lebon (Main) <input checked="" type="checkbox"/> Mrs B Pearson	French French	No	No
37	11C/Eg2 <input checked="" type="checkbox"/> Mr P Brown <input checked="" type="checkbox"/> Mr R Tufnell (Main)	Engineering Engineering	No	No
38	11C/Fr1 <input checked="" type="checkbox"/> Dr J Lebon (Main) <input checked="" type="checkbox"/> Mr S Dumbell	French French	No	No
48	11z/Pe1 <input checked="" type="checkbox"/> Mrs A Zelinskova <input checked="" type="checkbox"/> Mr C Yates (Main)	Physical Ed Physical Ed	No	No

## 4. Edit the teachers

On the page mentioned above (also found via **Dashboard > Options > Edit the Teachers** once your parents' evening has been set up), you will need to untick the teachers that you do NOT want parents to be able to book. **Only teachers/classes ticked here can be booked.**

Blueberry Example School  
Will Mackenzie

Parents Booking

Dashboard  
Set-up School  
Upload Data  
Parents  
Teachers  
Evenings  
Events & Clubs  
Manage Bookings  
Reports  
View Contract

Blueberry Example School / Evenings / Edit the Teachers in an Evening

Book Live Training Help

Control panel

Export Class Codes (.xlsx)  
Copy / Move Class Codes  
Reorder Departments  
Advanced Settings (Rooms, Minutes, etc.)

Manage the Teachers

Example Parents' Evening

Instructions:  
(1) Untick teachers/classes that you do not want to be booked by parents, then press 'Save Changes'. Where a class says "Main", this is the main class teacher according to your timetable.  
(2) If a class code is shared you will see Yes/No questions in the furthest right columns. "Link bookings?" can book all ticked teachers into one 'shared' appointment. "Book separately" can allow parents to book all of the ticked teachers. If you leave these columns No/No, parents can only book 1x of the ticked teachers.  
[Read more here]

Save Changes Update

Number of Classes: - 252

Select all Deselect all Tick 'Main' Option Only Search ...

Class Code	Name of Teacher	Subject	Link bookings?	Bookable separately?
12	10B/Sol Mr M Konchalski Ms A Little (Main)	Sociology Sociology	No	No
21	10x/Fr2 Dr J Lebon (Main) Mrs B Pearson	French French	No	No
37	11C/Eg2 Mr P Brown Mr R Tufnell (Main)	Engineering Engineering	No	No
38	11C/Fr1 Dr J Lebon (Main) Mr S Dumbell	French French	No	No
48	11z/Pe1 Mrs A Zelinskova Mr C Yates (Main)	Physical Ed Physical Ed	No	No

- To help with this, you can click the "Tick 'Main' Option Only", highlighted in the screenshot above. This will untick any teachers who are not the 'Main' teacher for a class.
- Where you have 2+ teachers ticked for a class, you can use the "Link Bookings?" and "Bookable Separately?" Yes/No questions to set up whether parents are allowed to book both teachers or separately.
  - By default, these settings are always No/No, which means parents can only book one of the teachers.
  - If you set the first No to a Yes, this will book both teachers into one 'shared' appointments at the same time.
  - If you set the second No to a Yes, this will let parents book both teachers at separate times if they want to.

**The instructions for this web page continue on the next page...**

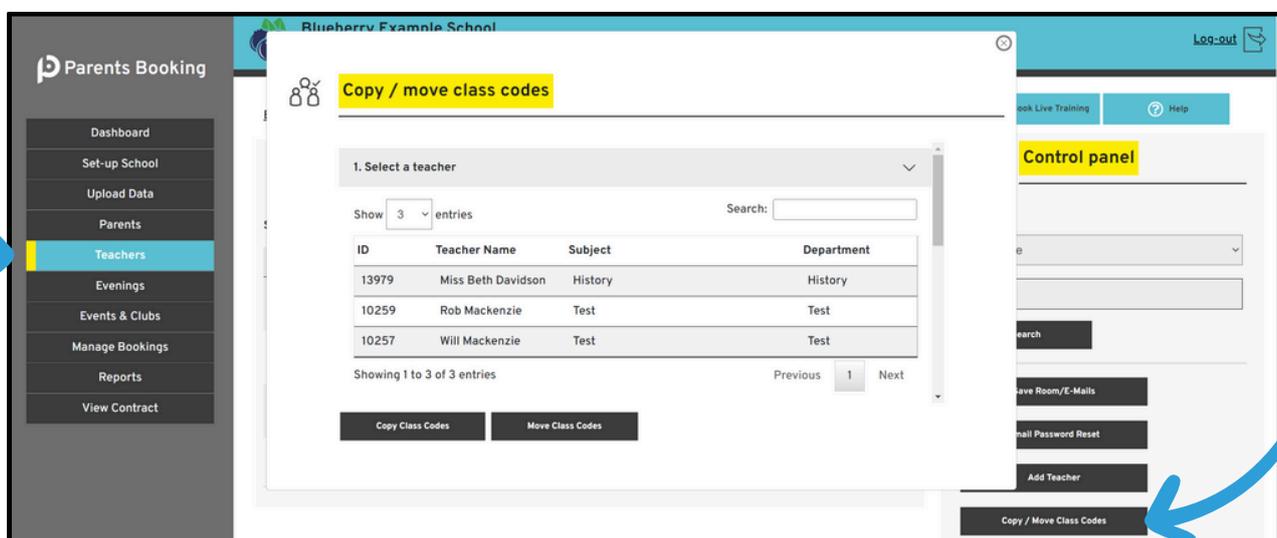
- Click “Export Class Codes” in the Control Panel to download a spreadsheet of this web page, for sharing with teachers, to check everything is set up the way they want.
- The “Advanced Settings/Rooms” button in the Control Panel can be used to change the appointment length for selected teachers IF you turned this setting on when you created your parents’ evening.

Press Save Changes to make sure all your changes are saved.

### Adding a class code to a different teacher

Sometimes you will find that you need to add a teacher to a class code, because it has teacher(s) linked to it that are not those responsible for taking appointments.

To do this, go to the Teachers page, press “Copy/Move Class Codes” and follow the steps in the pop-up, first selecting the teacher who has the class code presently, and then the class code(s) you want to link to a different teacher, before thirdly selecting the teacher the class code needs to be moved to. Once you do this, a red Notifications banner will appear, asking if you want to apply this change to any active parents’ evenings. **You must apply this change to the correct parents’ evening(s)**, otherwise parents will not be shown this teacher as a booking option for the change you made.



### Splitting classes / editing class codes

If you need to make more complex class changes, for example dividing a class code into two parts (to dictate which teachers sees exactly which list of students), this can be done using the 'Edit Class Codes' button on the Teachers page.

When you go to Teachers > Edit Class Codes, you can edit an existing class code OR (our suggestion would be to) create your own class code, and then use the Reg, Year and Class Code filters to create an exact list of the students you need. If you give these Class Codes a unique name, you can then go to the Teachers page, edit a teacher and use 'Add Students/Class' to add your class code to the correct teachers.

Again, any change such as these will create a red Notification banner that asks if you want to add them to an active parents' evening, so if you do, before sure to apply the changes to the correct parents' evenings.

### 5. Adding breaks to teachers / blocking out time

After you have set up your parents' evening, you might want to block out appointment times for teachers. To do this, go to **Dashboard > Options > Add Breaks/Extend Teachers**. On this page you can click one teacher to make breaks for them, OR use the tick boxes to select multiple, e.g. where you want to block lots out at the same time.

**Coming Soon:** You will be able to see a graphical representation of all teachers' timelines, from their first appointment to their last, so that you can review their timetables to see how much available time each has, whether teachers have breaks, and where teachers have appointments.

## 6. Setting up teacher logins

You will most likely want teachers to be able to login, so they can check their appointment schedules, or make their own breaks if you allow them to (the setting for this permission is in Edit Parents' Evening). Also, if you are offering video parents' evenings, teachers will have to be able to login to join these.

To send teachers their username and a link that lets them create their password, go to the Teachers page.

You will notice there is a status for each teacher called "Login Setup?". This helps you understand each teachers' login status:

- Teachers whose status is "Not Configured" have not been sent their login information yet
- Teachers whose status is "Password Sent" have been sent an email with their username and a link to create a password
- Teachers whose status is "Setup Complete" have created a password and can login.

The screenshot shows the 'Parents Booking' system interface for 'Blueberry Example School'. The left sidebar contains navigation options: Dashboard, Set-up School, Upload Data, Parents, Teachers (highlighted), Evenings, Events & Clubs, Manage Bookings, Reports, and View Contract. The main content area is titled 'Master list of teachers' and contains a table with the following data:

Name	Students	Room	Email	Login Setup?
<a href="#">Mrs A Abell</a>	178		26.Abell.3280404@mailina	Password Sent
<a href="#">Mrs S Andrews</a>	280		34.Andrews.3280404@mai	Not Configured
<a href="#">Mrs D Asher</a>	89		45.Asher.3280404@mailinc	Not Configured
<a href="#">Mr J Atkinson</a>	155		97.Atkinson.3280404@mai	Password Sent
<a href="#">Mr T Benali</a>	26		14556.Benali.3280404@mc	Not Configured
<a href="#">Mr A Blacker</a>	198		1.Blacker.3280404@mailink	Not Configured
<a href="#">Mr J Brown</a>	207		3.Brown.3280404@mailina	Not Configured
<a href="#">Mr P Brown</a>	122		99.Brown.3280404@mailin	Not Configured
<a href="#">Miss K Burrows</a>	264		88.Burrows.3280404@mail	Not Configured
<a href="#">Miss F Burton</a>	219		19.Burton.3280404@mailin	Not Configured

The 'Login Setup?' column includes a 'Login as...' button for each teacher. A 'Control panel' is visible on the right side of the page, containing various management options like 'Save Room/E-Mails', 'Email Password Reset', 'Add Teacher', 'Copy / Move Class Codes', 'Edit Class Codes', 'Departments/Tutors', 'Export to Excel', 'Delete Selected', and 'Delete all'. The total number of teachers is 62.

If you press "Select All" and then click the "Email Password Reset" button, this will send all teachers an email with their login info.

Equally you can tick certain teachers to only send them their login or send them an email to reset their password.

Where a teacher has no email address, you will need to enter this and press 'Save Rooms/Emails' in the Control Panel to send them their login email and password reset link.

The screenshot shows the 'Master list of teachers' page in the Parents Booking system. The page header includes the school name 'Blueberry Example School' and the name 'Will Mackenzie'. The left sidebar contains navigation options: Dashboard, Set-up School, Upload Data, Parents, Teachers (highlighted), Evenings, Events & Clubs, Manage Bookings, Reports, and View Contract. The main content area displays a table of teachers with the following columns: Name, Students, Room, Email, and Login Setup?. The table contains 12 rows of teacher data. A 'Select All' button is located above the table. The 'Control panel' on the right side of the page contains a search bar and several action buttons: Save Room/E-Mails, Email Password Reset, Add Teacher, Copy / Move Class Codes, Edit Class Codes, Departments/Tutors, Export to Excel, Delete Selected, and Delete all. A 'Total number of teachers: 62' is displayed at the bottom right of the control panel. Blue arrows point from the 'Select All' button to the 'Email Password Reset' button and from the 'Email Password Reset' button to the 'Save Room/E-Mails' button.

Name	Students	Room	Email	Login Setup?
<input type="radio"/> Mrs A Abell	178		26.Abell.3280404@mailina	Password Sent
<input type="radio"/> Mrs S Andrews	280		34.Andrews.3280404@mai	Not Configured
<input type="radio"/> Mrs D Asher	89		45.Asher.3280404@mailinc	Not Configured
<input type="radio"/> Mr J Atkinson	155		97.Atkinson.3280404@mai	Password Sent
<input type="radio"/> Mr T Benali	26		14556.Benali.3280404@mc	Not Configured
<input type="radio"/> Mr A Blocker	198		1.Blocker.3280404@mailinc	Not Configured
<input type="radio"/> Mr J Brown	207		3.Brown.3280404@mailina	Not Configured
<input type="radio"/> Mr P Brown	122		99.Brown.3280404@mailin	Not Configured
<input type="radio"/> Miss K Burrows	264		88.Burrows.3280404@mail	Not Configured
<input type="radio"/> Miss F Burton	219		19.Burton.3280404@mailin	Not Configured

## 6. Inviting parents to make appointments

You can send parents their invite from the **Dashboard > Options > Send Invite to Parents** page (and/or you can downloading a template e-mail/letter from [here](#)).

Shortcut to: [Edit Parents' Evening](#) | [Edit Students](#) | [Edit Teachers/Classes](#) | [Teacher Availability](#) | [Send Invites](#)

### Invite Parents

Spring Term: Example Parents' Evening  
Classes : Grade 10, Grade 11, Grade 12, Grade 9

You can customise the content of the invite email, below, before selecting which parents/carers to send it using the list of parents/carers below, and the action buttons above.

Once parents/carers have had an invite sent to them the 'Status' column of the table below will be updated to reflect this.

You are invited to make appointments for the school's next parent-teacher meetings. These meetings will be held by video meeting.

The parent-teacher meetings are on 15th Jan 2025 and 16th Jan 2025.

To make your appointments please login at: <https://parents-booking.co.uk/blueberry>

To login you will need to enter a username (yours is **[username]**) and password. Your password can be reset using then login page if you do not

Select All | Unselect All

All  Invited  Not Invited

Filter by Priority  
Select a priority

Student	Class	Parent's Name	Priority	Main Contact?	Email	Status
<input type="radio"/> Ali Adnan	Grade 12	Saima Adnan	1	Main Contact		Not Invited
<input type="radio"/> Ali Adnan	Grade 12	Abirami carunakaran	2			Not Invited
<input type="radio"/> James Allen	Grade 9	Maria Allen	1	Main Contact		Not Invited

### Control Panel

a) You will be able to edit the pre-prepared message we have created for you, if you want to. This will explain the dates, start/end times, web address parents login to and will 'mail merge' the the login information they need to enter to log-in.

b) You can select which parents you want to send your invite to. Most schools will either:

- Invite all parents, or
- Invite all Main Contacts (and perhaps later select some 2nd parents to send invites to, for separated-parent bookings)

To help, the Invite page will show parent Priorities, as well as which parents are the Main Contact. You can filter by Priority, to help select and send these parents an invite using the tick boxes and "Select All" option, and the "Send to Selected Contacts" button in the Control Panel.

## 7. Making/editing appointments for parents

Once your invites have been sent, and after the Booking Opens day/time has passed, parents will be able to make appointments.

Before booking officially opens, during the booking window, and after the deadline has passed, Admins can make and delete appointments for parents using the Manage Bookings page.

Blueberry Example School  
Will Mackenzie

Parents Booking

Dashboard  
Set-up School  
Upload Data  
Parents  
Teachers  
Evenings  
Events & Clubs  
Manage Bookings  
Reports  
View Contract

Blueberry Example School / Manage Bookings

View Bookings

Name	Parents' Evening	Date	Reminders	Start	End
Spring Term	<a href="#">Another Example Parents' Evening</a>	17th May 2024	<a href="#">Send Messages</a>	07:00	10:55
Spring Term	<a href="#">Example Parents' Evening</a>	24th Apr 2025	<a href="#">Send Messages</a>	09:00	11:00

Event Bookings

Name of Group	Event	Event Start Time	Event End Time
Example	<a href="#">Aladdin Test Event</a>	30th Apr 2025 18:30	30th Apr 2025 20:30

School Clubs

Name of Group	School Club Name	School Club Start Time	School Club End Time
Example	<a href="#">This is an example Club</a>	28th May 2024 11:20	28th May 2024 13:00
Example	<a href="#">Breakfast Club</a>	03/06/2024	28/06/2024

Control panel

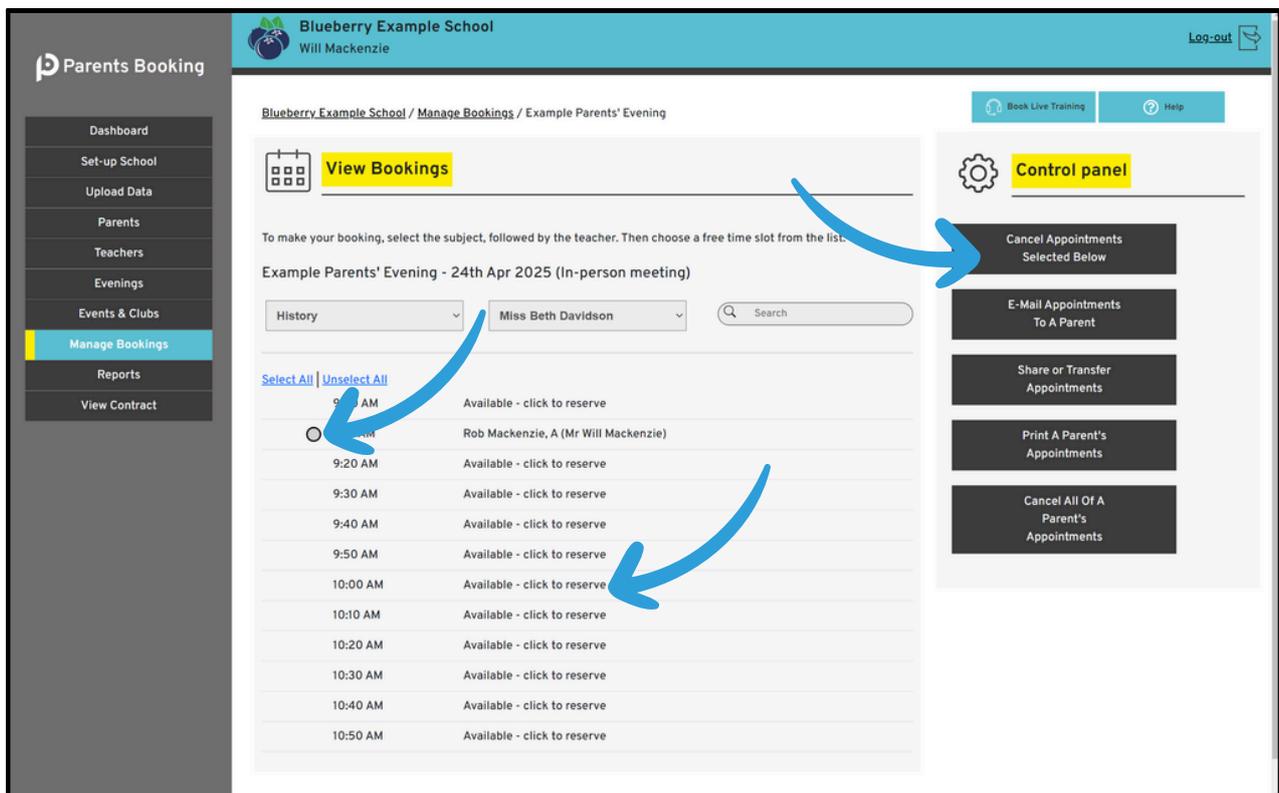
Login as Parent

On the Manage Bookings page, you have the choice of logging in as a parent, OR using an Admin booking area. Each has their own benefits, but where you are making an entire schedule for a parent, perhaps across multiple students, logging in as a parent can be best.

However, if you click on a parents' evening name, you will be taking to an Admin booking page which shows all teachers and allows you to make bookings for any parents, with any teachers, by-passing rules and limits that might be in place for parents. You can also cancel, print, email, share (with another teacher) and transfer appointments to another teacher.

To make appointments, simply click on an appointment time that says "Available". You will then be asked to select which student and parent the appointment is for.

Appointments which you want to cancel need to be ticked (there's a 'Select All' option where you need to select all of a teacher's appointments), and the same is true for sharing and transferring appointments. Once the appointments are selected, use the buttons in the Control Panel on the right to complete the action.



Where a parents' evening has multiple dates, scroll down to view the correct date before making/editing appointments.

## 8. Chasing parents who have not booked yet

At any time, you can go to the **Dashboard > Options > Chase Parents** page and send parents a customised reminder to make their appointments.

The only parents shown on the Chase Parents page are those of students who have no appointments made for them so far. As soon as one parent makes appointments, both are removed, for the avoidance of doubt.

The screenshot displays the 'Parents Booking' system interface for 'Blueberry Example School'. The main content area is titled 'List of parents who have not booked yet' and shows details for a 'Spring Term: Example Parents' Evening' event. Below the event details are two buttons: 'Message Selected Parents' and 'Message All Parents'. A table lists the parent's details, including their name, class, and RSVP status. A 'Control panel' on the right provides instructions for sending email messages. Blue arrows highlight the 'Message All Parents' button and the 'Contacts' column in the table.

Student	Class	Parent's Name	RSVP Status	Contacts	
<input type="checkbox"/>	Rob Mackenzie	A	Will Mackenzie	Unsubscribed	1 example@parentemail.com

Parents who are Invited and Chased are able to RSVP no. Where they do this, you will not be able to Chase them. The example above shows where a parent has RSVP'd "no" (showing an "Unsubscribed" status).

## 9. Getting ready for the big day(s)

Three days before, or earlier, the Dashboard will start to show a “Time to finalise everything” notification which will also be emailed to the school Admins. These reminders help you to:

- Send parents who have not booked yet a reminder to do so
- Print/email teachers’ appointment schedules
- Print/email parents a reminder of their appointments

### Printing Teacher Schedules and Sending Reminders to Parents

Click the “Print/View Teacher Schedules’ button on the ‘Time to Finalise Everything’ notification banner OR go to **Dashboard > Options > Print, Email and View Teacher Schedules.**

- Click any teacher name to view, print or email their schedule.
- In the Control Panel you will find buttons for bulk-printing and bulk-emailing schedules for parents and/or teachers. In the case of teachers, their schedules can be printed with and without parent contact/personal information, and with and without available appointments on them.

Blueberry Example School  
Will Mackenzie

Parents Booking

Dashboard

Set-up School

Upload Data

Parents

Teachers

Evenings

Events & Clubs

Manage Bookings

Reports

View Contract

Blueberry Example School / List of Teachers

Book Live Training

Help

Log-out

List of Teachers

Spring Term: Example Parents' Evening

This panel displays the list of reports available for each teacher from the Parents' Evening. Please select a teacher from the list below to open the report in a new window in a printable format. These reports will be deleted when the Parents' Evening is deleted.

Teacher Name	Subject
<a href="#">Miss Beth Davidson</a>	History
<a href="#">Rob Mackenzie</a>	Test
<a href="#">Will Mackenzie</a>	Test

Control panel

Print Teacher Appointment Schedule(s)

Print All Teacher Schedules (including Available Times)

Print All Teacher Schedules Without Comments (including Available Times)

Print All Teacher Schedules (No Parent Comments)

Print All Parent Appointment Schedules

Print One Parents' Appointment Schedule

Add Breaks or Extend Teacher Schedules

E-Mail Appointment Reminder to All Parents

E-mail All Teachers Their Appointment Schedules

We recommend clicking the buttons highlighted above.

## 10. Reports / checking stats

Check your parents' evening's statistics, before, during and after booking, using **Dashboard > Options > Check Stats** OR the Reports page.

**Blueberry Example School**  
Will Mackenzie

Blueberry Example School / Reports / Reports before parents' evenings

### Reports before parents' evenings

**Booking Chart (Total Students: 28)**

- Students Not Booked: 28.6%
- Total Bookings: 71.4%

**Attended Chart (Total Bookings: 10)**

- Meeting Not Attended: 100%

Reports:	2nd Example Parents' Evening
Register classes:	Year 8 8D
Number of children:	28
Number of parents:	45
Percentage of students whose parent(s) have made a booking:	28%

Register classes:	Year 8 8D
Number of children:	28
Number of parents:	45
Percentage of students whose parent(s) have made a booking:	28%
Available appointments remaining:	2390 (99%)
Number of bookings:	10 (1%)
Average appointments available per teacher:	57

**Popular Appointment Times**

Frequency

Time

Type of report

- List of parents who have not booked yet:
- List of parents who have booked:
- List of bookings:
- List of teachers and appointments:
- List of subjects parents didn't book:
- List of parents who RSVP'd 'No':
- List of video meetings that did not 'connect':

Submit

Pie charts and bar graphs display information related to appointments, but you can also check the % of appointment booked and remaining, see who has RSVP'd "No" and check which video meetings did not connect.

If you look at reports for parents' evenings that are in the past, you can even check which were the most popular appointment times.

## Other guides you can download

- [Setting up a video/hybrid parents' evening](#)
- [Instruction guide for your school's teachers](#)
- [Instruction guide for your school's parents](#)
- [Admin guide for setting up events, clubs and wraparound care booking \(as well as online payments\)](#)

## Guides for slightly more niche topics

- [Parent guide to share their appointments with other parents](#)
- [Admin guide to share a parent's appointments with 2+ teachers](#)
- [Admin guide to create a login account for a Translator, and inviting them to join selected meetings](#)

## Support

If you need help, please reach out to our [support team](#).